

Kendall Hendrix

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5170 Credit River Drive

Savage, MN 55378

Education

University of Wisconsin-Eau Claire-Psychology Major, Family Studies Minor

Academic Experience

Eau Claire, WI Sept 2011-Ongoing

- University Honors Student
- 3.94 GPA
- Member of The National Society of Collegiate Scholars

Work Experience

Eau Claire, WI Sept. 2012-Ongoing

- Telefund Caller at UWEC for the UW-Eau Claire Foundation, called alumni for donations
- Promoted to Trainer Fall 2013, trained new employees to use software, understand procedures in the call center, and effectively make calls asking for donations
- Promoted to Supervisor Spring 2014, oversaw the success and progress of the call center, managed employees and reported their progress to the managers, listened in on fellow callers in order to coach them on their technique through constructive criticism and feedback
- Worked with Campus Call software, updated confidential alumni records, had one-on-one phone conversations with alumni, cooperated and worked closely with peers in the call center
- Met or exceeded all goals for multiple calling pools, secured almost \$10,000 in pledges

Student Experience

Eau Claire, WI Sept. 2011-Ongoing

- Co-Chair of the University Activities Commission: Festivals Committee
- Coordinated activities/events on campus including Homecoming, Winter Carnival, Spring Fest
- Organized all events for each festival, delegated responsibilities to committee members
- Chaired the Fundraising Committee for Lovestock 2011, a fundraising event held by Putnam Hall
- Directed the fundraiser Lovestock 2012, delegated responsibilities and jobs to seven sub-committees made up of 30+ members at weekly meetings
- Oversaw all organization and planning of Lovestock for seven months, including the event itself
- Lovestock Director position was included in Putnam Hall's Executive Board which oversaw events, finances, and all hall meetings for the Hall

Volunteer Experience

Prior Lake/ Bloomington, MN Sept. 2007-Ongoing

- Feed My Starving Children volunteer with a group of peers, mastered good communication
- Volunteer projects through The National Society of Collegiate Scholars (The Community Table)

References

1. Victoria Follet

Director of Annual Giving
University of Wisconsin-Eau Claire
Schofield Hall 218A
Eau Claire, WI, 54701
715-836-5628

2. Nicole Rindone

Coordinator of Student Activities
University of Wisconsin-Eau Claire
Davies Center 222
Eau Claire WI, 54701
715-836-2787

3. Barbara Lapham

Youth Ministry Leader
St. Michaels Lutheran Church
9201 Normandale Boulevard
Minneapolis, MN 55437-1997
952-831-5276